

Healthwatch Rotherham

A survey to local community forums, networks and partnerships, and voluntary and community sector organisations.

Healthwatch Rotherham will be the new consumer champion for both publically funded health and social care services. Healthwatch Rotherham will strengthen the collective voice of local people and gather their views and experiences to inform the development of health and social care services.

The key roles, responsibilities and functions of local Healthwatch organisations are set out in the Health and Social Care Act 2012. These include providing information, advice and a signposting service to enable members of the public to access health and social care services.

Whilst the service requirements will be the responsibility of the organisation that is awarded the contract for Healthwatch Rotherham, we recognise that Healthwatch Rotherham will be more effective if it utilised the existing experiences of local networks, interest groups, and voluntary and community sector organisations in reaching and seeking the views of service users from Rotherham's diverse communities.

We have also developed a vision for Healthwatch and we would welcome your views on this.

Our Vision for HealthWatch Rotherham

Healthwatch Rotherham will work with local people to ensure that they receive the best quality health and social care services by:

- Providing information, advice and support that will enable Rotherham people to make choices and access health and social care services.
- Providing leadership and support to strengthen the collective voice of local people.
- Ensuring that service user's views and experiences influence, shape and improve health and social care services and reduce health inequalities.
- Working collaboratively with local community networks, building on existing information, advice and local knowledge.

We are seeking your views of on how Healthwatch will work in Rotherham and our draft vision, and therefore we are asking you to complete this short survey and return it by 17th August, 2012 to commissioning@rotherham.gov.uk. Or to Clare Burton, Operational Commissioner, Resources Directorate, Riverside House, Main Street, Rotherham, S60 1AE

1. Do you feel the vision above represents what you feel Rotherham Healthwatch should aim to achieve?

Yes

No

If no, what do you think the vision should include?

2. Does your organisation provide information and advice to members of the public on accessing health and social care services?

Yes

No

3. Does your organisation provide members of the public with a choice by signposting them to other services that are available?

Yes

No

4. Does your organisation gather the views of service users about their need for, and experiences of local health and social care services?

Yes

No

5. Does your organisation share the views of service users with those involved in commissioning, provision and scrutiny of care services?

Yes

No

6. What would your organisation expect to see from Healthwatch?

7. How could your organisation benefit from the functions to be delivered by Healthwatch?

8. Would your organisation be interested in being involved in the development of Healthwatch?

Yes

No

Please explain the reason for your response

9. Would your organisation be interested in being more actively involved in Healthwatch, eg. Undertaking consultation with your service users on behalf of Healthwatch?

Yes

No

Please explain the reason for your response

If you are interested in being involved or would like some feedback about the results of this survey then please provide your contact details.

Name:

Organisation:

Contact Address or telephone number:

Thank you for taking the time to complete this survey.